### **Privacy Policy**

Protecting your private information is our priority. This Statement of Privacy applies to 2DotsHealth.com and 2DotsPrograms.com and 2Dots Integrative Medicine and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to 2Dots Integrative Medicine include 2DotsHealth.com and 2DotsPrograms.com, 2Dots, 2DotsHealth, and 2Dots Programs. The 2DotsHealth website is a E-Commerce Site. This Site may include a variety of features, such as health tips and videos, services provided at 2Dots Integrative Medicine, our online and onsite supplement/merchandise stores, products from affiliate programs, email and patient portal services. \*DISCLAIMER: These statements have not been evaluated by the Food & Drug Administration. By using the 2DotsHealth website, you consent to the data practices described in this statement.

# **Privacy Compliance Certification**

2DotsHealth has HIPAA and OSHA certification.

### **Collection of your Personal Information**

In order to better provide you with products and services offered, 2DotsHealth may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

If you purchase 2DotsHealth's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

2DotsHealth may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

### **Use of your Personal Information**

2DotsHealth collects and uses your personal information to operate and deliver the services you have requested.

2DotsHealth may also use your personally identifiable information to inform you of other products or services available from 2DotsHealth and its affiliates.

### **Sharing Information with Third Parties**

2DotsHealth does not sell, rent or lease its customer lists to third parties.

2DotsHealth may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is transferred to the third party. 2DotsHealth may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to 2DotsHealth, and they are required to maintain the confidentiality of your information.

2DotsHealth may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on 2DotsHealth or the site; (b) protect and defend the rights or property of 2DotsHealth; and/or (c) act under exigent circumstances to protect the personal safety of users of 2DotsHealth, or the public.

## **Tracking User Behavior**

2DotsHealth may keep track of the websites and pages our users visit within 2DotsHealth, in order to determine what 2DotsHealth services are the most popular. This data is used to deliver customized content and advertising within 2DotsHealth to customers whose behavior indicates that they are interested in a particular subject area.

## **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by 2DotsHealth. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the 2DotsHealth website.

#### **Use of Cookies**

The 2DotsHealth website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize 2DotsHealth pages, or register with 2DotsHealth site or services, a cookie helps 2DotsHealth to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same 2DotsHealth website, the information you previously provided can be retrieved, so you can easily use the 2DotsHealth features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the 2DotsHealth services or websites you visit.

## Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

### **Children Under Thirteen**

2DotsHealth does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Disconnecting your 2DotsHealth Account from Third Party Websites You will be able to connect your 2DotsHealth account to third party accounts. BY CONNECTING YOUR 2DOTSHEALTH ACCOUNT TO YOUR THIRD PARTY ACCOUNT, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE CONSENTING TO THE CONTINUOUS RELEASE OF INFORMATION ABOUT YOU TO OTHERS (IN ACCORDANCE WITH YOUR PRIVACY SETTINGS ON THOSE THIRD PARTY SITES). IF YOU DO NOT WANT INFORMATION ABOUT YOU, INCLUDING PERSONALLY IDENTIFYING INFORMATION, TO BE SHARED IN THIS MANNER, DO NOT USE THIS FEATURE. You may disconnect your account from a third party account at any time. Users may learn how to disconnect their accounts from third-party websites by visiting their "My Account" page. Users may also contact us via email or telephone.

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from third-party partners of 2DotsHealth by contacting us here:

- Email: drzhu@2dotshealth.com

- Phone: 415-419-5574

### **E-mail Communications**

From time to time, 2DotsHealth may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from 2DotsHealth or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from 2DotsHealth, you may opt out of such communications by If you would like to stop receiving marketing or promotional communications via email from 2DotsHealth, you may opt out of such communications by clicking on the UNSUBSCRIBE button...

## **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

## **Changes to this Statement**

2DotsHealth reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

#### **Contact Information**

2DotsHealth welcomes your questions or comments regarding this Statement of Privacy. If you believe that 2DotsHealth has not adhered to this Statement, please contact 2DotsHealth at:

2Dots Integrative Medicine 1036 Sir Francis Drake Blvd Kentfield, California 94904

Email Address: drzhu@2dotshealth.com

Telephone number: 4154195574

Effective as of June 01, 2021